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## Claim procedure for the consumer

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To receive a refund of \$75 plus taxes, Contact the **Assistance Plus Team** within 60 days of incurring the roadside service.

**Contact the Assistance Plus Team for a reference number by phone or email at:**

**Assistance Plus Team**

Email : [assistanceplus@uniselect.com](mailto:assistanceplus@uniselect.com)

Tel. : 1-855-276-9307

Fax : 1 855 943-1538

**Submit the following 2 documents** by fax, email or mail

1. **Garage invoice** showing that you spent a minimum of \$50 before taxes in the Uni-Select shop that offered you this Assistance Plus dated prior to the roadside invoice. The invoice must include the following information:
  - Shop full name and contact information
  - Invoice number
  - Invoice date
  - Full invoice required with total amount billed.
  - Full Name of customer
  - Address OR phone number
  - Make, Model, year AND the plate number
  - Vin number
  
2. **Towing service invoice** including the following information:
  - Towing company's full name and contact information
  - Date of the towing service
  - Invoice number
  - Full invoice required with total amount billed.
  - Full Name of customer
  - Address OR phone number
  - Make, Model, year and the plate number is mandatory

The customer who's name is on the garage invoice will receive a check by mail within 5 to 6 weeks.

**Only Valid for Non Commercial vehicles.**